

### **Provider Notification**

# Interested in helping veterans heal?

## You can through the Veterans Affairs Community Care Network (VA CCN)

As a behavioral health clinician, you're well aware that our veterans suffer from high rates of mental health conditions, including depression, PTSD and substance use. Ensuring veterans have timely access to care is imperative to help improve their quality of life after service.

And you can help.

#### Welcome to our network

By joining our VA CCN network, you'll help provide effective and personalized mental health care in local communities when the Veterans Affair facilities cannot provide the care needed. Optum administers VA CCN services in Regions 1, 2 and 3 (below).

Please attend an upcoming webinar to learn more. Each session will last 75 minutes, 60 minutes of information and 15 minutes of Q&A. **NOTE:** If you or your office has already attended this training, it is not required to attend again.



The webinar will cover:

- An overview of VA CCN
- Referrals and appointment scheduling
- Coordinating care with other providers
- Treatment documentation requirements
- Claim submissions
- Additional resources available

#### Register today!

All 2024 sessions are held at 1 p.m. MT / 2 p.m. CT / 3 p.m. ET			
MONTH	WEEK 1	WEEK 2	WEEK 3
May	Wednesday May 1, 2024	Wednesday May 8, 2024	Wednesday May 15, 2024
June	Wednesday June 5, 2024	<u>Wednesday</u> <u>June 12, 2024</u>	<u>Wednesday</u> May 19, 2024
July	Wednesday July 10, 2024	Wednesday July 17, 2024	Wednesday July 24, 2024

If you have questions and need more information, please check out the <u>Veterans Affairs Community Care</u> <u>Network Resources</u> page on Provider Express, your source for all behavioral health information from Optum.

#### Questions?

Call the VA CCN Provider Services line for your region:

Region 1: 1-888-901-7407

Region 2: 1-844-839-6108

Region 3: 1-888-901-6613

Staff is available to assist you Monday – Friday (excluding federal holidays), 8 a.m. – 6 p.m. in all time zones.

Thank you for supporting our nation's heroes.